



NATIONAL COMMUNICATION AUTHORITY
REPUBLIC OF SOUTH SUDAN
Director General

Ref: RSSJ/NCA/25/00072

January 27th, 2025

To: CEOs/MDs,

- Mobile Network Operators (MNOs)
 - Internet Service Providers (ISPs)
- Republic of South Sudan

Subject: Lifting of the Blockage of Facebook and TikTok Operations in South Sudan

Dear All,

Following our directives Ref: RSSJ/NCA/25/00057 issued on Wednesday, January 22nd 2025, regarding the blockage of Facebook and TikTok in the Republic of South Sudan, we are pleased to report that the primary objective of removing graphic and inflammatory content has been successfully achieved. We appreciate your cooperation in helping the Authority fulfill its mandate.

As a result of this achievement, the NCA hereby announces the lifting of the blockage of Facebook and TikTok, effective today at 00:00 hours, **January 27th 2025.**

In conjunction with this decision, we urge all our licensees with cache servers of Facebook and Tik Tok being hosted in South Sudan to actively participate in monitoring these social media platforms and to assist in reporting inflammatory and graphic content that should be pulled down by the social media platform operators (Meta and Tik Tok).

The rise of violence linked to social media content in South Sudan underscores the need for a balanced approach that addresses the root causes of online incitement while protecting the rights of the population. By lifting of this blockage of Facebook and TikTok operations, we wish to foster a safer digital environment and promote peace and stability in the country.



The Authority will be reaching out for a consolidated approach to avoid future shutdowns.

Have the assurance of my highest regards and consideration.

Sincerely,



Napoleon Adok Gai

Director General,

National Communications Authority (NCA), Juba



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- *Deputy Minister, MICT & PS, RSS*
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